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## Cover

This composition of a jet black raven perched on a white plastic chair compels you to appreciate the beauty of ordinary things captured in an extraordinary way. This picture, shot in a restaurant in Mulshi, near Pune, exposes the gleaming sheen and texture of the raven's feathers.

Ravens and crows are creatures of paradox. Their black plumage, slouching posture, shrill voice and omnivorous nature sometimes make them appear morbid, but in reality they are quite playful. Their intelligence has amazed people from ancient times as demonstrated in the Aesop's fable about the thirsty crow and the pitcher. Like with cats, many superstitions are associated with crows and ravens.

This picture is also a little bit about India seen through the eyes of a foreigner – in this case an American from Phoenix, Arizona, who teaches conversational English in Pune.

(Picture by Jill Martin)

INSIDE BACK COVER Scenes from the company-wide convention on operational excellence

Comment

There is no right way to do a wrong thing

— Turkish Proverb

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## OpEx is saying no to business as usual



At the Operational Excellence Convention, held mid-December in Pune, the business units highlighted a hundred case studies on improvement projects – from eco-friendly packaging to on-time performance. Saying goodbye to "necessary evils" like rework, delays and defaults and welcoming the "goldmines" of eliminating waste, was the over-riding mood.

Some glimpses of the interaction at the convention:







## THE BIG PICTURE AT MUNDRA

Spread over an area of 13,652 sq. metres, the new Mundra port facility became operational from June this year. It has heavy platforms for assembly of large boilers and super heaters exported to Thermax's global customers.

Recent despatches include boilers for the Ansaldo and L&T projects in Saudi Arabia. Assembly of five more heating systems is in progress for clients in the Middle East. Some glimpses of the action and an architect's view of the complete facility.

